REACH US

Reach AER at 1-866-878-6378 or access the 24-hour hotline through the American Red Cross at 1-877-272-7337

Find AER on Instagram, Facebook, Twitter, Linkedin and YouTube.

Visit us online at www.aerhq.org or scan the QR code for more information.

SOLDIERS HELPING SOLDIERS since 1942

Army Emergency Relief
2530 Crystal Dr.
Suite 13161
Arlington, VA 22202

ARMY EMERGENCY RELIEF
Est. 1942

Official nonprofit of the U.S. Army
Call or visit us at 1-866-878-6678 www.aerhq.org

ABOUT ARMY EMERGENCY RELIEF

Our Mission
AER promotes financial readiness and helps relieve distress of Soldiers and their Families by providing grants, interest-free loans and scholarships.

AER is rated four stars by Charity Navigator, putting it in the top 10 percent among all U.S. nonprofits.

89 cents of every dollar donated goes directly to programs that support Soldiers and Army Families.

How We Help
AER provides more than 30 categories of assistance. Here are just a few examples:

Housing: utility and rent deposits, mortgages, basic appliances, small home repairs and more

Personal Vehicles: repairs, rental vehicles and car seats

Medical: dental and medical expenses not covered by TRICARE, children’s cranial helmets and heavy blankets

WHO AER HELPS

More than 4 million Soldiers & Families assisted since 1942

More than $2 billion in assistance since 1942

Eligibility
★ Active duty, retired and medically retired Soldiers and their eligible dependents
★ Army Reserve and National Guard Soldiers on active duty for more than 30 consecutive days and their eligible dependents
★ Army Reserve and National Guard Soldiers who are retiring and receiving DFAS Retired Pay and their eligible dependents
★ Surviving Spouses and children of Soldiers who died while on active duty or as retirees

Quick Assist Program
★ Allows chain of command to provide immediate assistance
★ Company commander or first sergeant can approve loans up to $2,000
★ AER’s most powerful program

Direct Access to AER
Soldiers are allowed two financial requests within a 12-month period without unit commanders’ review with the following safeguards:
★ Soldiers E-1 through E-4 must have completed Initial Entry Training
★ Soldiers must have at least 12 months’ time in service or have finished IET (whichever is greater)
★ Unit commanders’ approval is required for Soldiers determined to be at “high risk” (as per AR 800-85)

How can you help?
★ Remind fellow Soldiers about AER
★ Support AER through donations www.aerhq.org/donate

HOW TO GET ASSISTANCE