

ARMY EMERGENCY RELIEF



"Since 1942, our mission remains the same, serving Soldiers and their families. Although we are in uncertain times, our commitment to the Army remains steadfast. It's our solemn commitment to stand with each of you and help you weather financial challenges."

-- LTG(R) Raymond V. Mason, Director Army Emergency Relief



TOP LINE MESSAGES

PERSONNEL / READINESS

SOLDIERS HELPING SOLDIERS

DATE: 1 June 2020

- Army Emergency Relief (AER) is dedicated to providing emergency financial assistance to Soldiers, retired Soldiers and their families during times of distress.
- Army Emergency Relief can assist with basic living expenses, including rent and utilities, personal transportation costs including auto repair and insurance, emergency travel, spouse recertification, child care assistance after PCS and more.

SUMMARY

AER supports Army personnel who need financial assistance. AER was incorporated as a 501(c)(3) nonprofit organization on 5 Feb 1942 by the Secretary of War and the Chief of Staff of the Army. AER provides Soldiers and families with financial assistance to help overcome financial challenges.

TALKING POINTS

COVID-19 Assistance

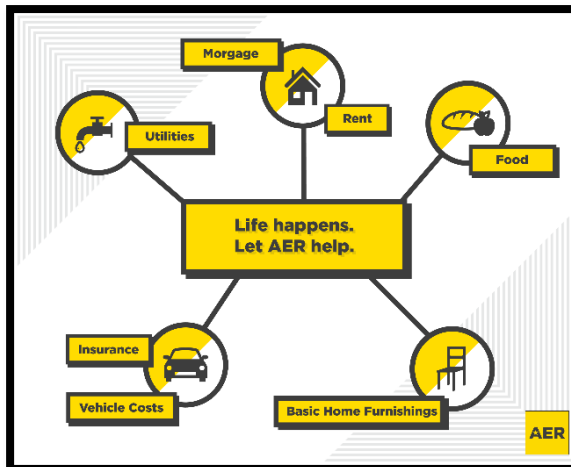
- Army Emergency Relief remains steadfast in its long-standing commitment to meet the needs of Soldiers and families when they face financial challenges.
- See AER's [COVID-19 Financial Assistance Portal](#) for information. With the COVID-19 pandemic, AER activated special systems and procedures to provide financial assistance through the Soldier's chain of command, in-person or [electronically](#).
- Soldiers who apply electronically receive the funds by Electronic Funds Transfer.

Reserve Component Assistance

- AER worked with USAR and ARNG to deploy assistance for Soldiers impacted by cancelled battle assemblies.
- USAR and ARNG Soldiers rank E-6 or below in support of COVID-19 relief efforts or impacted by the COVID crisis are now eligible for [financial assistance to pay insurance premiums](#) for Servicemembers' Group Life Insurance (SGLI), Family Servicemembers' Group Life Insurance (FSGLI), and TRICARE Reserve Select.

USAR and ARNG Soldiers Activated in Response to COVID-19

- RC Soldiers activated in response to COVID-19 are eligible for financial assistance from AER for basic living expenses and personal transportation costs. See [Expanded Assistance](#)
- Soldiers remain eligible for the duration of their activation, plus an additional 30 days after deactivation.



Dignified Storage of Remains

- The COVID-19 crisis is causing burial delays. AER offers financial assistance for the dignified storage of remains awaiting burial.
- Assistance is provided as a zero-interest loan; repayment is deferred 90 days for SGLI benefits.
- [Active duty and reserve component are eligible.](#)

About AER

- 90 cents of every dollar donated goes directly to Soldier and Family assistance.
- \$70 million in grants, zero-interest loans and scholarships are distributed to Soldiers and families every year.
- Over 30 categories of assistance are available.

Receive Social Media Content from AER

- [Sign up to receive AER's Message of the Week](#) and receive ready-to-post social media content in your inbox every Friday.
- Visit [ArmyEmergencyRelief.org/marketing](https://www.armyemergencyrelief.org/marketing) to learn more.

DIGITAL & SOCIAL MEDIA RESOURCES:

- Webpage: <https://www.armyemergencyrelief.org/>
- Financial Assistance Portal <https://www.armyemergencyrelief.org/covid19/>
- AER Blog Posts (COVID19 update, Storage of Dignified Remains, etc.) <https://www.armyemergencyrelief.org/news/>
- YouTube: ArmyEmergencyRelief
- Facebook: @aerhq
- Twitter: @aerhq
- Hashtag: #AER #ArmyEmergencyRelief
- STAND-TO! https://www.army.mil/standto/archive_2020-03-27/

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